



September 2007

Jenna Schmidt  
ARTIFEX TECHNOLOGY CONSULTING  
614 George Washington Hwy.  
Lincoln, RI 02865

Dear Jenna,

Starting a new direct marketing company in today's marketplace certainly has its challenges. I believe it was during our second year in business we learned of Artifex Technology Consulting while searching for a capable partner to manage our e-commerce solution.

Ever since we have been with Artifex Technology Consulting there has never been any doubt we made a great decision. Your company has continually delivered outstanding service for us no matter what. Turnaround time has been phenomenal; knowledge of cutting edge technologies to enhance our image and performance to our customers has been very impressive, to say the least.

Every step of the way during our rapid growth you have been there with solutions that work for us. Your programmers go above and beyond the project at hand to make sure it fits well with our strategy. Quotes and deliverables are as promised and on time, or better!

We've been through at least three different server migrations in our recent growth and all have been flawless with our uptime as your goal. The most recent upgrade took place so quickly and flawlessly we're still smiling weeks later.

Thank you for helping us to be the best we can be with our most valuable asset - our company's interface to the world.

Very Sincerely,

John Grieco  
President